# Truth in Savings Disclosure

#### Citizens Bank & Trust

TISA Disclosure for DD Product 160

HIGH SCHOOL CHECKING

We appreciate your decision to open a deposit account with us. This agreement sets forth certain conditions, rates, fees and charges that are specific to your account. Each Account Holder agrees to the terms set forth on the Truth in Savings Agreement, and acknowledges that it is a part of the Terms and Conditions of your account. Subject to applicable law and the Terms and Conditions of your account, we may amend the rates, fees and charges contained in this agreement from time to time.

Limitations: You must deposit \$100.00 to open this account. For teens 13 years to 17 years with adult co-ownership.

Account Fees: A \$2.00 monthly maintenance fee will be assessed.

At the time of the minor's 18th birthday, this account will need to be converted to a Freedom Checking Account; at which time the adult co-owner may remove themselves.



Since 1916 • Member FDIC

## **Account Fee Schedule**

October, 2018

The following could apply to your account, if applicable. We may amend the fees in this schedule from time to time.

#### **APPLICABLE FEES**

Return Item Fee	\$5.00 per item
Special Statement	<b>.</b> \$5.00
Account Research	\$15.00 per hour
Account Reconcilement	. \$15 per hour
Printed Checks	.May vary with each order
Lost Debit Card Fee	.\$5.00
Stop Payment Fee	<b>.</b> \$29.00
NSF Charges (Unpaid items)	<b></b> \$29.00*
Overdraft Charges (Paid Items)	\$29.00*

\*These fees apply to overdrafts created by check, in-person withdrawal, ATM withdrawal, or other electronic means.

### **MAINTENANCE FEE CREDIT (For Consumer Checking Only)**

E-Statement Credit to Monthly Maintenance Fee ...... \$2.00

## ELECTRONIC FUND TRANSFERS YOUR RIGHTS AND RESPONSIBILITIES

The Electronic Fund Transfers we are capable of handling for consumers are indicated below, some of which may not apply to your account. Some of these may not be available at all terminals. Please read this disclosure carefully because it tells you your rights and obligations for these transactions. You should keep this notice for future reference.

T١	YPES OF TRANSFERS, FREQUENCY AND DOLLAR		Make payments from
X	<ul> <li>(a) Prearranged Transfers.</li> <li>A Preauthorized credits. You may make arrangements for certain direct deposits to be accepted into your checking and/or savings account(s).</li> <li>A Preauthorized payments. You may make</li> </ul>		Get checking account(s) information Get savings account(s) information
	arrangements to pay certain recurring bills from your X checking and/or X savings account(s). □	<b>⊠ (d) I</b> Usin	Point-Of-Sale Transactions. g your card: You may access your 🕱 checking account
X	<ul> <li>(b) Telephone Transfers. You may access your account(s) by telephone at (225)687-5910 using a touch tone phone, your account numbers, and to:</li> <li>Transfer funds from checking to savings</li> <li>Transfer funds from savings to checking</li> </ul>	l S F C T T T	□account(s) to purchase goods (X in person, X by phone, X by computer), pay for services (X in person, X by phone, X by computer), get cash from a merchant, if the merchant permits, or from a participating financial nstitution, and do anything that a participating
	<ul> <li>Transfer funds from</li></ul>	¥ ` t □ _	nerchant will accept. You may not exceed more than \$ <u>1,500.00</u> in ransactions per <u>day</u> .
	<ul> <li>Make payments from</li></ul>	<b>X (e)</b> by c pass	<b>Computer Transfers.</b> You may access your account(s) omputer by <u>using your User ID and</u> word to access our online
	to Get checking account(s) information Get savings account(s) information May also access account(s) at(225)388-0088		ing service and using your le phone to: Transfer funds from checking to savings Transfer funds from savings to checking Transfer funds from <u>Finanacial Inst.</u> Financial Institution
X	<ul> <li>(c) ATM Transfers. You may access your account(s) by ATM using your <u>Cash24 Card or Master</u> <u>Card</u> and personal identification number to:</li> <li>Make deposits to checking accounts</li> <li>Make deposits to savings accounts</li> <li>Get cash withdrawals from checking accounts you may withdraw no more than <u>500.00</u> per <u>day</u></li> <li>Get cash withdrawals from savings accounts you may withdraw no more than <u>500.00</u> per <u>day</u></li> <li>Transfer funds from savings to checking</li> <li>Transfer funds from checking to savings</li> <li>Transfer funds from <u>Laboratoria accounts</u></li> </ul>		o       Financial Institution         Fransfer funds from
	to Make payments from checking account to	-	

pa	and using your ssword to:
X	Transfer funds from checking to savings
X	Transfer funds from savings to checking
	Transfer funds from
	to
	Transfer funds from
	to
X	Make payments from checking to loan accounts with us
X	Make payments from <u>savings</u> to <u>loan accounts with us</u>
	Make payments fromto
X	Get checking account(s) information
X	Get savings account(s) information Get CD and IRA Account(s) information
X	Get CD and IRA Account(s) Information
X	Get Loan Account(s) information
_	

□ You may be charged access fees by your cell phone provider based on your individual plan. Web access is needed to use this service. Check with your cell phone provider for details on specific fees and charges.

X (g) Electronic Fund Transfers Initiated By Third Parties. You may authorize a third party to initiate electronic fund transfers between your account and the third party's account. These transfers to make or receive payment may be one-time occurrences or may recur as directed by you. These transfers may use the Automated Clearing House (ACH) or other payments network. Your authorization to the third party to make these transfers can occur in a number of ways. For example, your authorization to convert a check to an electronic fund transfer or to electronically pay a returned check charge can occur when a merchant provides you with notice and you go forward with the transaction (typically, at the point of purchase, a merchant will post a sign and print the notice on a receipt). In all cases, these third party transfers will require you to provide the third party with your account number and financial institution information. This information can be found on your check as well as on a deposit or withdrawal slip. Thus, you should only provide your financial institution and account information (whether over the phone, the Internet, or via some other method) to trusted third parties whom you have authorized to initiate these electronic fund transfers. Examples of these transfers include, but are not limited to:

X	Electronic check conversion. You may authorize a
	merchant or other payee to make a one-time
	electronic payment from your checking account
	using information from your check to pay for
	purchases or pay bills. You may:

Not exceed more than	_ payments
by electronic check per	

Make payments by electronic check from \_\_\_\_\_\_\_. Payments are limited to .00 \_\_\_\_\_\_ per \_\_\_\_\_\_.

Electronic returned check charge. You may authorize a merchant or other payee to initiate an electronic fund transfer to collect a charge in the event a check is returned for insufficient funds. You may:

- Make no more than \_\_\_\_\_ payments per \_\_\_\_\_ for electronic payment of charges for checks returned for insufficient funds.
- □ Make electronic payment of charges for checks returned for insufficient funds from \_\_\_\_\_

\_\_\_\_\_\_. Payments are limited to <u>.00</u> per \_\_\_\_\_\_.

#### **GENERAL LIMITATIONS**

In addition to those limitations on transfers elsewhere described, if any, the following limitations apply:

Transfers or withdrawals from a <u>SAV or Money Marke</u> account to another account of yours or to a third party by means of a preauthorized or automatic transfer or telephone order or instruction, computer transfer, or by check, draft, debit card or similar order to a third party, are limited to <u>6</u> per <u>4 week period</u>

If you exceed the transfer limitations set forth above, your account shall be subject to closure.

-EES			
	We charge .00	each	
		_to our customers wh	lose accounts
	are set up to use .		
	We charge <u>.00</u>	each	•
		but only if the	
		balance in the _	
			falls below
	.00		during the

Except as indicated above, we do not charge for Electronic Fund Transfers.

**ATM Operator/Network Fees:** When you use an ATM not owned by us, you may be charged a fee by the ATM operator or any network used (and you may be charged a fee for a balance inquiry even if you do not complete a fund transfer).

#### DOCUMENTATION

(a) Terminal Transfers. You can get a receipt at the time you make a transfer to or from your account using a(n)

- X automated teller machine
- **X** point-of-sale terminal.
- □ You may not get a receipt if the amount of the transfer is \$15 or less.

(b) Preauthorized Credits. If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you can call us at the telephone number listed below to find out whether or not the deposit has been made.

#### (c) In addition,

- You will get a monthly account statement from us, unless there are no transfers in a particular month. In any case you will get a statement at least quarterly.
- You will get a quarterly statement from us on your savings account if the only possible electronic transfer to or from the account is a preauthorized credit.
- □ If you bring your passbook to us, we will record any electronic deposits that were made to your account since the last time you brought in your passbook.
- You will get a monthly statement from us for your checking and money market

#### PREAUTHORIZED PAYMENTS

(a) Right to stop payment and procedure for doing so. If you have told us in advance to make regular payments out of your account, you can stop any of these payments. Here's how:

Call or write us at the telephone number or address listed in this disclosure, in time for us to receive your request 3 business days or more before the payment is scheduled to be made. If you call, we may also require you to put your request in writing and get it to us within 14 days after you call.

We charge 29.00 for each stop payment.

(b) Notice of varying amounts. If these regular payments may vary in amount, the person you are going to pay will tell you, 10 days before each payment, when it will be made and how much it will be. (You may choose instead to get this notice only when the payment would differ by more than a certain amount from the previous payment, or when the amount would fall outside certain limits that you set.)

(c) Liability for failure to stop payment of preauthorized transfer. If you order us to stop one of these payments 3 business days or more before the transfer is scheduled, and we do not do so, we will be liable for your losses or damages.

#### FINANCIAL INSTITUTION'S LIABILITY

(a) Liability for failure to make transfers. If we do not complete a transfer to or from your account on time or in the correct amount according to our agreement with you, we will be liable for your losses or damages. However, there are some exceptions. We will not be liable, for instance:

- If, through no fault of ours, you do not have enough money in your account to make the transfer.
- If the transfer would go over the credit limit on your overdraft line.
- If the automated teller machine where you are making the transfer does not have enough cash.
- If the terminal or system was not working properly and you knew about the breakdown when you started the transfer.
- If circumstances beyond our control (such as fire or flood) prevent the transfer, despite reasonable precautions that we have taken.
- There may be other exceptions stated in our agreement with you.

#### CONFIDENTIALITY

We will disclose information to third parties about your account or the transfers you make:

- (1) where it is necessary for completing transfers; or
- (2) in order to verify the existence and condition of your account for a third party, such as a credit bureau or merchant; or
- (3) in order to comply with government agency or court orders; or
- (4)  $\Box$  if you give us written permission.
  - □ as explained in the separate Privacy Disclosure.

#### UNAUTHORIZED TRANSFERS

(a) Consumer Liability. Tell us at once if you believe your card and/or code has been lost or stolen, or if you believe that an electronic fund transfer has been made without your permission using information from your check. Telephoning is the best way of keeping your possible losses down. You could lose all the money in your account (plus your maximum overdraft line of credit). If you tell us within 2 business days after you learn of the loss or theft of your card and/or code, you can lose no more than \$50 if someone used your card and/or code without your permission. Also, if you do NOT tell us within 2 business days after you learn of the loss or theft of your card and/or code, and we can prove we could have stopped someone from using your card and/or code without your permission if you had told us, you could lose as much as \$500. Also, if your statement shows transfers that you did not make, including those made by card, code or other means, tell us at once. If you do not tell us within 60 days after the statement was mailed to you, you may not get back any money you lost after the 60 days if we can prove that we could have stopped someone from taking the money if you had told us in time.

If a good reason (such as a long trip or a hospital stay) kept you from telling us, we will extend the time period.

□ Visa<sup>®</sup> Debit Card. Additional Limits on Liability for

Unless you have been negligent or have engaged in fraud, you will not be liable for any unauthorized transactions using your lost or stolen Visa card. This additional limit on liability does not apply to ATM transactions outside of the U.S., to ATM transactions not sent over Visa or Plus networks, or to transactions using your Personal Identification Number which are not processed by Visa. Visa is a registered trademark of Visa International Service Association.

Mastercard<sup>®</sup> Debit Card. Additional Limits on Liability for \_\_\_\_\_

You will not be liable for any unauthorized transactions using your Mastercard debit card if: (i) you can demonstrate that you have exercised reasonable care in safeguarding your card from the risk of loss or theft, and (ii) upon becoming aware of a loss or theft, you promptly report the loss or theft to us. Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated.

(b) Contact in event of unauthorized transfer. If you believe your card and/or code has been lost or stolen, call or write us at the telephone number or address listed at the end of this disclosure. You should also call the number or write to the address listed at the end of this disclosure if you believe a transfer has been made using the information from your check without your permission.

#### ERROR RESOLUTION NOTICE

In Case of Errors or Questions About Your Electronic Transfers, Call or Write us at the telephone number or address listed below, as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than 60 days after we sent the FIRST statement on which the problem or error appeared.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days (5 business days if involving a Visa<sup>®</sup> point-of-sale transaction processed by Visa or 20 business davs if the transfer involved a new account) after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days (90 days if the transfer involved a new account, a point-of-sale transaction, or a foreign-initiated transfer) to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days (5 business days if involving a Visa point-of-sale transaction processed by Visa or 20 business days if the transfer involved a new account) for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account. An account is considered a new account for 30 days after the first deposit is made, if you are a new customer.

We will tell you the results within three business days after completing our investigation. If we decide that there was no error, we will send you a written explanation.

You may ask for copies of the documents that we used in our investigation.

## FUNDS AVAILABILITY DISCLOSURE



Our policy is to make funds from your cash and check deposits available to you on the first business day after the day we receive your deposit. Electronic direct deposits will be available on the day we receive the deposit. Once the funds are available, you can withdraw them in cash and we will use them to pay checks that you have written.

For determining the availability of your deposits, every day is a business day, except Saturdays, Sundays, and Federal holidays. If you make a deposit before <u>4:30 P.M.</u>

Monday through Thursday or before <u>4:30 P.M.</u> Friday on a business day that we are open, we will consider that day to be the day of your deposit. However, if you make a deposit after these cut-off times or on a day we are not open, we will consider that the deposit was made on the next business day we are open.

#### LONGER DELAYS MAY APPLY

In some cases, we will not make all of the funds that you deposit by check available to you on the first business day after the day of your deposit. Funds may not be available until the second business day after the day of your deposit. However, a minimum of the first \$200.00 of your deposits may be available on the first business day.

If we are not going to make all of the funds from your deposit available on the first business day, we will notify you at the time you make your deposit. We will also tell you when the funds will be available. If your deposit is not made directly to one of our employees, or if we decide to take this action after you have left the premises, we will mail you the notice by the day after we receive your deposit.

If you will need the funds from a deposit right away, you should ask us when the funds will be available.

In addition, funds you deposit by check may be delayed for a longer period under the following circumstances:

- We believe a check you deposit will not be paid.
- You deposit checks totaling more than \$5,000.00 on any one day.
- You redeposit a check that has been returned unpaid.
- You have overdrawn your account repeatedly in the last six months.
- There is an emergency, such as failure of communications or computer equipment.

We will notify you if we delay your ability to withdraw funds for any of these reasons, and we will tell you when the funds will be available. They will generally be available no later than the <u>SEVENTH</u> business day after the day of your deposit.

This form is provided for the convenience of your financial institution by FIS with no implied or express warranty.

#### SPECIAL RULES FOR NEW ACCOUNTS

If you are a new customer, the following special rules will apply during the first 30 days your account is open.

Funds from electronic direct deposits to your account will be available on the day we receive the deposit. Funds from deposits of cash, wire transfers, and the first \$5,000.00 of a day's total deposits of cashier's, certified, teller's, traveler's, and federal, state and local government checks will be available on the first business day after the day of your deposit if the deposit meets certain conditions. For example, the checks must be payable to you (and you may have to use a special deposit slip). The excess over \$5,000.00 will be available on the ninth business day after the day of your deposit. If your deposit of these checks (other than a US Treasury check) is not made in person to one of our employees, the first \$5,000.00 will not be available until the second business day after the day of your deposit.

Funds from all other check deposits will be available on the <u>SEVENTH</u> business day after the day of your deposit.

This form is provided for the convenience of your financial institution by FIS with no implied or express warranty.

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## OVERDRAFT COVERAGE OPTIONS: OVERDRAFT PRIVILEGE AND OVERDRAFT PROTECTION

Life happens! Citizens Bank & Trust understands that unexpected overdrafts occur from time to time – Overdraft Coverage can help.

#### **Overdraft Coverage Options**

The choice is yours. Consider these ways to cover overdrafts:

Service	Cost
Overdraft Protection Link to Another Deposit Account you have at Citizens Bank & Trust <sup>1</sup>	\$0 fee per transfer
Overdraft Protection Line of Credit <sup>1, 2</sup>	Subject to interest
Overdraft Privilege	\$29 Overdraft Fee per item.

<sup>1</sup>Call us at (225) 687-5940, email us at opa@citizensbankandtrust.com, or come by a branch to sign up or apply for these services; <sup>2</sup>Subject to credit approval.

**Overdraft Protection** services apply to all transactions and may help prevent overdrafts by automatically transferring funds to your checking account from another account or line of credit you may have at Citizens Bank & Trust for a finance charge. Please note that overdraft lines of credit are subject to credit approval.

**Overdraft Privilege** allows you to overdraw your account up to the disclosed limit for a fee in order to pay a transaction. Even if you have overdraft protection, Overdraft Privilege is still available as secondary coverage if the other protection source is exhausted.

Transactions Covered with Overdraft Privilege	Standard Coverage (No action required)	Extended Coverage (Your consent required on consumer accounts) *	If you would like to select Extended Coverage for future transactions: • call us at (225) 687-5940,
Checks	Х	Х	• complete the online consent
ACH - Automatic Debits	Х	Х	form found at
<b>Recurring Debit Card Payments</b>	Х	Х	www.citizensbankandtrust.com,
Online Bill Pay Items	Х	Х	• visit any branch,
Internet Banking Transfers	Х	Х	• complete a consent form and
Telephone Banking	Х	Х	mail it to us at 57910 Main
Teller Window Transactions	Х	Х	Street, Plaquemine, LA 70764, or
ATM Withdrawals		Х*	<ul> <li>e-mail us at</li> </ul>
<b>Everyday Debit Card Transactions</b>		Х*	opa@citizensbankandtrust.com

\*If you choose Extended Coverage on your consumer account, **ATM withdrawals and everyday debit card transactions** will be included with the transactions listed under Standard Coverage. If you already have Extended Overdraft Privilege coverage, it is not necessary to request it again. Business accounts automatically have Extended Coverage.

You can discontinue the Overdraft Privilege in its entirety by contacting us at (225) 687-5940 or sending us an e-mail at opa@citizensbankandtrust.com.

#### What Else You Should Know

- A link to another account or a line of credit is a less expensive option than an overdraft. A single larger overdraft will result in just one fee, as opposed to multiple smaller overdrafts. Good account management is the best way to avoid overdrafts. Use our mobile banking, Internet banking, and telephone banking services to keep track of your balance.
- The \$29 Overdraft Fee is the same fee amount that is charged if a check is returned as unpaid. If multiple items overdraw your account on the same day, each item will be assessed an appropriate Overdraft Fee or a Return Fee of \$29. All fees and charges will be included as part of the Overdraft Privilege limit amount. Your account may become overdrawn in excess of the Overdraft Privilege limit amount as a result of a fee.

- For consumer accounts, there is a limit of 5 Overdraft Fees (\$145) per day we will charge. We will not charge an Overdraft Fee if a consumer account is overdrawn by \$10 or less. These exceptions do not apply to business accounts.
- We generally post items in the following order: 1) credits, 2) ATM and debit card transactions (low to high by dollar amount), 3) ACH debits (low to high by dollar amount, 4) checks cashed at Citizens (check serial order) then all other checks (check serial order); however, exceptions will occur. Holds on funds (described below) and the order in which transactions are posted may impact the total amount of Overdraft Fees or Return Fees assessed.
- Although under payment system rules, Citizens Bank & Trust Company may be obligated to pay some unauthorized debit card transactions, Citizens Bank & Trust Company will not authorize debit card or ATM transactions unless there are available funds (including Overdraft Coverage Options) to cover the transactions and any fee(s).
- Giving us your consent on your consumer account to pay every day debit card and ATM overdrafts may result in you incurring Overdraft Fees for transactions that we would otherwise be required to pay without assessing an Overdraft Fee. However, this would allow us to authorize transactions up to the amount of your Overdraft Privilege limit and may also help you avoid overdrafts in excess of your available funds that could result in restriction of your debit card.
- Citizens Bank & Trust Company authorizes and pays transactions using the available balance in your account. The available balance is comprised of the ledger balance (collected funds) less any debit card holds, and does not include any deposited funds on hold. Citizens Bank & Trust Company may place a hold on deposited funds in accordance with our Deposit Account Agreement and Disclosure. If the funds in the available balance are not sufficient to cover a transaction, any available overdraft protection and/or the amount of the Overdraft Privilege limit, may be used to authorize and pay a transaction.
- Citizens Bank & Trust Company will place a hold on your account for any authorized debit card transaction until the transaction settles (usually within two business days) or as permitted by payment system rules. In some cases, the hold may exceed the amount of the transaction. When the hold ends the funds will be added to the available balance in your account. If your account is overdrawn after the held funds are added to the available balance and the transaction is posted to the available balance, an Overdraft Fee may be assessed.
- Except as described in this letter, Citizens Bank & Trust Company will not pay items if your account does not contain available funds (including the Overdraft Privilege limit) to cover the item(s) and the amount of any fee(s).
- We may restrict your debit card use if you incur overdrafts in excess of the available funds in your account, including any Overdraft Privilege limit.
- An Overdraft Privilege limit of \$100 is available for eligible Personal Checking accounts at account opening.
- Overdraft Privilege limits of up to \$500 are available for eligible Personal Checking accounts opened at least 60 days in good standing and up to \$1000 for eligible Business Checking accounts opened at least 60 days in good standing.
- Privilege is not a line of credit; it is a discretionary overdraft service that can be withdrawn at any time without prior notice.
- Overdraft Privilege may be discontinued if you default on any loan or other obligation to us, your account becomes subject to any legal or administrative order or levy, or if you fail to maintain your account in good standing by not bringing your account to a positive balance within 32 days for a minimum of one business day.
- Depositor and each Authorized Signatory will continue to be liable, jointly and severally, for all overdraft and fee amounts, as described in the Deposit Account Agreement and Disclosure. The total (negative) balance, including all fees and charges, is due and payable upon demand.

If you have any questions about Overdraft Protection or Overdraft Privilege, please call us at (225) 687-5940 or visit a branch.



Rev. 8/2011

FACTS	WHAT DOES CITIZENS BANK & TRUST CO. DO WITH YOUR PERSONAL INFORMATION?		
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.		
<ul> <li>with us. This information can include:</li> <li>Social Security number</li> <li>Account balances</li> <li>Payment history</li> </ul>		<ul> <li>collect and share depend on the product or service you have</li> <li>Transaction history</li> <li>Account transactions</li> <li>Checking account information</li> <li>we continue to share your information as described in this</li> </ul>	
How?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Citizens Bank & Trust Co. chooses to share; and whether you can limit this sharing.		
Reasons we	can share your personal information	Does Citizens Bank & Trust	Con you limit this charing?
		Co. share?	Can you mint this sharing
such as to proce account(s), resp	<b>lay business purposes -</b> ess your transactions, maintain your ond to court orders and legal or report to credit bureaus		No
such as to proce account(s), resp investigations, c For our marke	lay business purposes - ess your transactions, maintain your ond to court orders and legal	Co. share?	
such as to proce account(s), resp investigations, c For our marke to offer our proc	lay business purposes - ess your transactions, maintain your ond to court orders and legal or report to credit bureaus ting purposes -	Co. share? Yes	No
such as to proce account(s), resp investigations, c For our marke to offer our proc For joint mark For our affiliat	lay business purposes - ess your transactions, maintain your ond to court orders and legal or report to credit bureaus ting purposes - ducts and services to you	Co. share? Yes Yes	No
such as to proce account(s), resp investigations, c For our marke to offer our proc For joint mark For our affiliat information abo For our affiliat	lay business purposes -         ess your transactions, maintain your         ond to court orders and legal         or report to credit bureaus         ting purposes -         ducts and services to you         seting with other financial companies         tess' everyday business purposes -	Co. share? Yes Yes No	No No We don't share
such as to proce account(s), resp investigations, c For our marke to offer our proc For joint mark For our affiliat information abo	lay business purposes -         ess your transactions, maintain your         ond to court orders and legal         or report to credit bureaus         ting purposes -         ducts and services to you         teting with other financial companies         tes' everyday business purposes -         out your transactions and experiences         tes' everyday business purposes -         tes' everyday business purposes -	Co. share?         Yes         Yes         No         No	No No We don't share We don't share

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What We Do		
How does Citizens Bank & Trust Co. protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We also maintain other physical, electronic and procedural safeguards to protect this information and we limit access to information to those employees for whom access is appropriate.	
How does Citizens Bank & Trust Co. collect my personal information?	<ul> <li>We collect your personal information, for example, when you</li> <li>Open an account</li> <li>Deposit money</li> <li>Show your driver's license</li> <li>Make deposits or withdrawals from your account</li> <li>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</li> </ul>	
Why can't I limit all sharing?	<ul> <li>Federal law gives you the right to limit only</li> <li>sharing for affiliates' everyday business purposes - information about your creditworthiness</li> <li>affiliates from using your information to market to you</li> <li>sharing for nonaffiliates to market to you</li> <li>State laws and individual companies may give you additional rights to limit sharing.</li> </ul>	
Definitions		
Affiliates	<ul> <li>Companies related by common ownership or control. They can be financial and non-financial companies.</li> <li><i>Citizens Bank &amp; Trust Co. has no affiliates.</i></li> </ul>	
Nonaffiliates	<ul> <li>Companies not related by common ownership or control. They can be financial and non-financial companies.</li> <li><i>Citizens Bank &amp; Trust Co. does not share with nonaffiliates so they can market to you.</i></li> </ul>	
Joint Marketing	<ul> <li>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</li> <li>Citizens Bank &amp; Trust Co. doesn't jointly market.</li> </ul>	